



## **AYASAN INDONESIA**

Sudirman 7.8, Level 16 Unit 1 & 2, Jl. Jenderal Sudirman No No.Kav 7-8, RT.10/RW.11, Karet Tengsin, Kecamatan Tanah Abang, Kota Jakarta Pusat, Daerah Khusus Ibukota Jakarta 10220, Indonesia

**Email:** [support@ayasan-indonesia.com](mailto:support@ayasan-indonesia.com)

**No. Hp:** 0878-1999-9193

---

## **LIMITATION OF LIABILITY OF AYASAN INDONESIA**

The Service User agrees that any work and services performed by the Worker are entirely the responsibility of the Service User. The Service User agrees that **Ayasan Indonesia** shall not be liable for any mistakes or errors committed by the Worker.

**Ayasan Indonesia** shall not be liable for any loss, damage, or claims (including direct or indirect losses, business interruption, loss of information, programs or data, loss of profits, loss of savings, or loss of revenue) arising from the use of the services and information provided (whether arising in contract, tort, negligence, equity, common law, or otherwise), even if **Ayasan Indonesia** has been notified of the possibility of such damage or losses.

### **Limitations**

#### **1. Acting Solely as a Placement Agency**

**Ayasan Indonesia** acts solely as a placement agency and does not act as an Employee or Employer in the placement process. We have no obligations whatsoever to the Service User and the Worker; the full responsibility for selecting and employing the Worker lies entirely with the Service User.

#### **2. Responsibility for the Worker's Actions or Omissions**

**Ayasan Indonesia** is not liable for any costs, losses, damages, or injuries incurred by the Service User or any other person that may arise from the Worker's wrongful actions or negligence.

However, **Ayasan Indonesia** provides up to three (3) replacements of the Worker within the first three (3) months, and the Service User agrees to wait if a replacement is not yet available.

#### **3. Unsatisfactory Work Performance**

**Ayasan Indonesia** is not responsible if the work performed by the Worker does not meet the Service User's expectations.

**4. Data Confidentiality**

- Personal information in the Worker database held by **Ayasan Indonesia** is not confidential and may be viewed by anyone on the **Ayasan Indonesia** website.
- However, personal information provided by the Service User, such as address and phone number, is confidential and can only be accessed by **Ayasan Indonesia** staff.

---

**ADMINISTRATIVE FEE**

Administrative Fee (one-time transaction): IDR \_\_\_\_\_

**Payment Date:** // \_\_\_\_\_

**Warranty Period** starts from the payment date – Valid for up to \_\_\_\_ replacements

---

**Jakarta,** \_\_\_\_\_

Approved by,  
Service User  
( ..... )

Approved by,  
Ayasan Indonesia  
( ..... )